

Getting Started with EchoShip

Welcome to EchoShip, Echo’s easy-to-use self-service shipper portal that lets you quote, book, ship, track, and pay your shipments. This guide will walk you through setting up your account and making the most of EchoShip’s features.

Setting Up Your Account

Once you’ve received your EchoShip login and password credentials (via email or from your Echo representative), log in to confirm your access. If you haven’t received your credentials yet, reach out to your Echo representative and they’ll set you up right away.

- Need help or a quick walkthrough? Contact your Echo rep or Operations Team to request a demo.
- Forgot your username or password? Use the ‘Forgot Username’ or ‘Forgot Password’ link on the login page.

Start Earning with EchoShip Rewards

Earn points on every shipment booked through EchoShip! After paying the first invoice, you’ll be automatically enrolled in EchoShip Rewards. You’ll receive a welcome email with a temporary password from no-reply@urewards.com.

- **Note:** Your EchoShip and EchoShip Rewards logins are different but use the same email address.
- Need your welcome email or a temporary password resent? Email echoshiprewards@echo.com.

Choosing the Right Shipment Type

Shipment Type	Pallet Count & Size	Weight Guidelines	Key Details to Include
LTL (Less-than-Truckload)	1-6 standard pallet spots (up to 12 pallets if stackable, can vary as long as total space doesn’t exceed 12’ of trailer space)	Up to 10,000lbs	• Zip to zip • Weight • Freight Class • Accessorials (e.g., liftgate, inside pickup, protect from freezing, appointment required)
PTL (Partial Truckload)	6-16 pallet spots (up to 32 standard pallets if stackable)	10,000-30,000lbs	• Zip to zip • Pallet count • Dimensions • Weight
FTL (Dedicated Truck)	Full trailer	Up to 45,000lbs	• Trailer Type (53’ Dry Van or 53’ Reefer Van) • Zip to zip • Weight

Resources

Visit the [EchoShip Resources page](#) for tutorials on quoting, booking, managing shipments, billing, payments, and more.

Did You Know?

You can use EchoShip’s Reporting feature to track freight details, spend, lane frequencies, transit performance, and more!

Contact an Echo representative to start using EchoShip today!